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RETURN MERCHANDISE AUTHORIZATION FORM

ALL RETURNS MUST BE AUTHORIZED BY A UTV CANADA SALES REP

- All Returns must be accompanied by a RMA Form authorized by a UTV Canada Inc. representative or merchandise will be returned to the Dealer at Dealer's expense.
- All Returns will be sent an E-Return from the UTV Canada Inc. Shipping Dept. Freight will be charged back to the dealer unless specified as such on the authorized RMA form.
- All merchandise including hardware, instructions and packing material must be returned in original packaging and in excellent condition.
- Any writing on the box will result in an immediate restocking fee **20%** or merchandise will be returned to the Dealer at Dealer's expense
- A handling fee will be charged on any returns that are not in perfect resale condition.
- Damaged items or installed products will not be accepted and will be returned to the Dealer at Dealer's expense.
- Special order items, snorkel kits and clearance items are all final sale and no credit will be given on return.

If the above conditions have been met:

- ❖ Items returned within 0-15 days, may be returned, with authorized RMA form, with no restocking fee.
- ❖ Items returned within 15-30 days may be returned, with authorized RMA form, with a 20% restocking fee.
- ❖ Items returned over 30-60 days may be returned, with authorized RMA form, and at our discretion, with a minimum 30% restocking fee.

Dealer Name: _____

Contact: _____

Phone # _____ Fax # _____

E-mail: _____

Product Information

Part # _____ Qty: _____ Price Paid _____

Invoice # _____ Invoice Date: _____

Reason for Return: _____

RMA # _____ Authorized by UTV Rep: _____ Date: _____

UTV Canada Use Only:

Date received: _____ Received by: _____ Credit Memo # _____ Issued By: _____

Condition of product: _____

Product must be received by UTV Canada Inc. within 14 days of the RMA being issued

Revised Oct 2016